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Enterprise Email Migration

Joint Base Myer-Henderson Hall Briefing

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General Overview

What is Enterprise Email?

- Defense Information Systems Agency (DISA) provided, CAC-enabled Email service accessed through centralized servers in the DoD cloud vice locally owned and operated servers

Advantages to Enterprise Email

- Lower Cost (~\$100 cost savings / mailbox)
- Single technology platform across the force
- Access to Email anywhere and any time from authorized devices
- Larger mailbox size (4GB's)
- Global directory of DoD users
- Share calendars across entire Army
- Same user experience regardless of assignment (Email PCSs with you)

Why Migrate to Enterprise Email?

- DA G3 EXORD in support of DoD effort to consolidate IT services
- Cost savings
- Disaster Recovery
- Increased Security
- Expanded collaborative functionality across geographic/functional boundaries

Disadvantages to Enterprise Email

- Change to user's Email address
 - User must update subscriptions, contacts, alerts, etc. w/ new Email address
 - Two logons (system and Email)
 - Public folders not supported
 - Interoperability challenges until migration complete
 - Mail filtering rules
 - Delegations
 - Calendar functionality
 - Distribution lists
- Manual User Repopulation Required



User Actions

User Mailbox Preparation

- Reduce mailbox to 50 MB or less by downloading to a local .pst
- Users will perform PC, laptop, and Blackberry reconfiguration per instructions (To be provided soon)
- Document and save local user distribution lists, calendars and mailbox delegations/permissions
- Document Email filtering rules
- Take off AKO forwarding after migration and then re-forward to your new EE address
- You will not have to obtain a new CAC



User Information

- Examples of new Email Addresses:
 - Barbara.j.jones.mil@mail.mil (Military)
 - Barbara.j.jones.civ@mail.mil (Civilian)
 - Barbara.j.jones.ctr@mail.mil (Contractor)
- CAC/OWA will be immediately available following the migration (next morning).
- Access CAC/OWA using <https://web.mail.mil/owa/>
- Advantages:
 - Larger Mailbox Size (4GB mailbox)
 - Access to email from any government (CAC-enabled) computer in the world (CAC/OWA above)
- Disadvantages:
 - Public folders
 - Distribution list and Calendar reconfiguration
 - Enter PIN twice (once for logon and once for email); minor inconvenience for security



User Information

- Dates for NEC EE migration: 16-20 May 11
- Tentative dates for JBM-HH EE migration: 24-28 Jun 11
- NEC assistance is via normal trouble-ticket procedures
- Highly recommend having unit-level expertise to attend briefings and receive and interpret instructions
- IMO Meeting: 5 May 11, 0930-1030 hrs