



How can Dominion Virginia Power help you?

Helpful Information for Military Members and Their Families

Troops to Energy Jobs

The “Troops to Energy Jobs” program launched in 2011 and connects veterans to rewarding careers in the energy industry. Beginning in the fall of 2011, Dominion Virginia Power is one of only a few participating utilities in the country offering a variety of employment entry points for veterans. If you are interested in how your military skills might be put into action at Dominion, visit www.dom.com, search **Military and Veterans**. On that page, you may also explore sections specifically for your branch of the armed services.



Energy Assistance

Income-eligible families currently residing in Virginia may apply for Energy Assistance from the state. Applications for heating/fuel assistance are accepted from mid-October to mid-November; for cooling assistance from June 15 – Aug. 15; crisis assistance from Nov. 1 – March 15. To learn more about Energy Assistance, dial 2-1-1 or visit www.211virginia.org.

EnergyShare

Those who need assistance with their utility bills—and have either exhausted other means of assistance or do not qualify for other assistance—may apply at any time for funding through Dominion Virginia Power’s EnergyShare program. Funded by contributions from Dominion and its employees, customers, and stockholders, EnergyShare is a last resort for those in need. For more information, visit www.dom.com/energyassistance, call **1-866-DOM-HELP** (1-866-366-4357), or dial 2-1-1.

Deposit Waivers

In appreciation of our military customers and families, Dominion Virginia Power will waive your security deposit. All United States active-duty members applying for electric service in Virginia or North Carolina are eligible for the deposit waiver. This waiver option is available for the primary customer applying for service. For more information, please call **1-866-DOM-HELP** (1-866-366-4357).

Manage Your Account Online

You don’t need to be in Virginia to manage your Dominion Virginia Power account. Sign up for Manage Your Account (MYA) online to pay bills, start/stop/transfer service, report an outage, or check your usage and history from anywhere in the world. Visit www.dom.com, and click on “Manage Your Account.” You may also receive paperless eBills via e-mail.

